

CMA Bulletin

To: CMA MEMBERS
No: BU111
Title: CMA Office & Central System Availability: December 2015/January 2016
Purpose: For Information
Expiry date: 5 January 2016
Attachment: No
From: Lesley Donaldson
Date: 15 December 2015

CMA Scotland will be closed on the **25 and 28 December 2015 and 1 and 4 January 2016**. On the **29-31 Dec 2015** an emergency service will be provided to Trading Parties to deal with issues that are critical to the immediate functioning of the Central System. In the event of such a critical issue arising please contact **01786 468 867**. A member of staff will answer your call as quickly as possible. In the event that you do not receive an immediate response, please leave return contact details. An alternate number to call should there be no response to the first one is **01786 468 860**.

Any other issues should be sent via the normal enquiry route and will be dealt with ASAP on our return to business on 5 January 2016.

Please note that the Central System will be available during the following dates as shown:

Central System Available		Emergency Service Contact Details
Tuesday 29/12/2015	08.00 - 18.00	01786 468 867 or 01786 468 860
Tuesday 30/12/2015	08.00 - 18.00	01786 468 867 or 01786 468 860
Friday 31/12/2016	08.00 - 18.00	01786 468 867 or 01786 468 860