

## CMA Bulletin

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**To:** CMA MEMBERS  
**No:** BU125  
**Title:** CMA Office & Central System Availability: December 2018/January 2019  
**Purpose:** For Information  
**Expiry date:** 3 January 2019  
**Attachment:** No  
**From:** Lesley Donaldson  
**Date:** 7 December 2018

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CMA Scotland will be closed on the **25 and 26 December 2018 and 1 and 2 January 2019**. On the **31 Dec 2018** an emergency service will be provided to Trading Parties to deal with issues that are critical to the immediate functioning of the Central System. In the event of such a critical issue arising please contact **01786 468 860**. A member of staff will answer your call as quickly as possible. In the event that you do not receive an immediate response, please leave return contact details and email [outofhours@cmascotland.co.uk](mailto:outofhours@cmascotland.co.uk). Any other issues should be sent via the normal enquiry route and will be dealt with ASAP on our return to business on 3 January 2019.

Please note that the Central System will be available during the following dates as shown:

Central System Available		Contact Details
Thursday 27/12/2018	08.00 - 18.00	BAU 01786 468 860
Friday 28/12/2018	08.00 - 18.00	BAU 01786 468 860
Monday 31/12/2018	08.00 - 18.00	<b>Emergency Service 01786 468 860</b>