CMA Bulletin

To:	**CMA MEMBERS**
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Title:	**WICS Performance Reports – CMACP281**
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The March 2019 Release delivered refinements to the Performance Measures to more rigorously identify period start and end dates for the purposes of allocating successes and failures (CMACPx186). Several additional features were also delivered as part of this release:

- CMACPx186 also delivered improved documentation and design approach;
- CMACPx185 delivered a new measure; the R9E (Missing), identifying failures in submitting transfer reads.

Post release, two issues were identified against these additional deliverables:

- The R5A measure (which assesses failures of LPs in submitting a T007.1 for a Gap Site SS SPID Connection). Revised requirements sought to avoid the undocumented references to the CMA CS database for exclusions and to more correctly identify which SS SPIDs should be excluded from the measure; being those that were genuinely regarded as stand-alone. However, the revised requirements failed to exclude SS SPIDs created as a pair with an associated WS SPID. This resulted in under 100 spurious failures per month, in each of the March 2019 and April 2019 performance runs.

- The rate for the R9E Missing measure was reported on the LVI as 100% failure in all instances. This arose by design, as it had been considered that there was no practical way of identifying a true total for missing transactions, as a basis for a rate of failure. The correct mechanism for calculating the rate of failure will be measured against the number of RSDs in the period.

These issues have now been rectified on the Central Systems, and the March and April 2019 performance measures have been rerun. These updated reports are now available on the Central Systems.